

Volunteer Account Setup and Application Procedures



1

Please click link one (below) or copy and paste it into your web browser. You will be asked to provide your email address. Once you hit "continue", you will receive an email with directions to follow to set up your Neon Account. Neon is the system we use for volunteers.

2

Once you have set up your account, you will be within the Neon system and will see "Welcome and your name". On the right-hand side, you will see a drop-down menu. Please choose "Apply to Volunteer". You will scroll down to "All Projects" and see a list of available volunteer options. Please click all that you are interested in. While not all may be currently available due to Covid, we would like to know your interest. As more opportunities open in your interest area, you will be notified. Once all areas of interest have been marked, click "apply".

3

Next, you will provide some basic information under "Position Registration". Click "Submit".

4

Go back to the drop-down menu and select "Volunteer Application". Please fill it out entirely. As you continue through the next pages, you will sign waivers and complete a background check form. Please note, by typing your full name, you are signing the documents. The application, waivers, and background check must be completed BEFORE we can continue the application process.

5

Please book mark link two below. It will allow you to navigate back to login to your Neon account. With your account, you can see your areas of interest, volunteer hours, sign up for events, etc.

6

Once all the above steps have been completed, our Volunteer Program team will be notified and will review your application. If your application is approved, you will be contacted to schedule Volunteer Orientation. If you have questions, contact Jennifer Sanford, Community Engagement Manager, at jsanford@turntoday.net.

Thank you for your willingness to serve!

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Link One – <https://turningpointnc.z2systems.com/np/clients/turningpointnc/requestPassword.jsp>

Link Two - <https://turningpointnc.z2systems.com/np/security/signIn.do?orgId=turningpointnc>